



Havering
LONDON BOROUGH

Quarter 4 Performance Report 2018/19

Individuals O&S Sub-Committee

16th July 2019

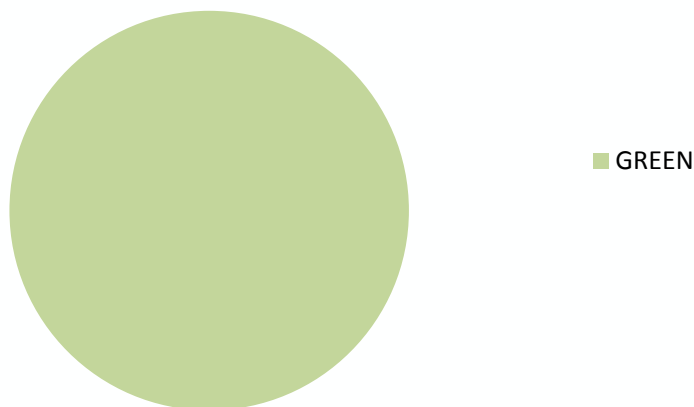
About the Individuals O&S Committee Performance Report

- Overview of the Council's performance against the indicators selected by the Individuals Overview and Scrutiny Sub-Committee
- The report identifies where the Council is performing well (**Green**), within target tolerance (**Amber**) and not so well (**Red**).
- Where the RAG rating is '**Red**', '**Corrective Action**' is included in the presentation. This highlights what action the Council will take to improve performance.

OVERVIEW OF INDIVIDUALS INDICATORS

- 2 Performance Indicators are reported to the Individuals Overview & Scrutiny Sub-Committee.
- Q4 Performance figures are available for both indicators.

Q4 Indicators Summary



Of the 2 indicators:
2 (100%) has a status of **Green**.

Quarter 4 Performance

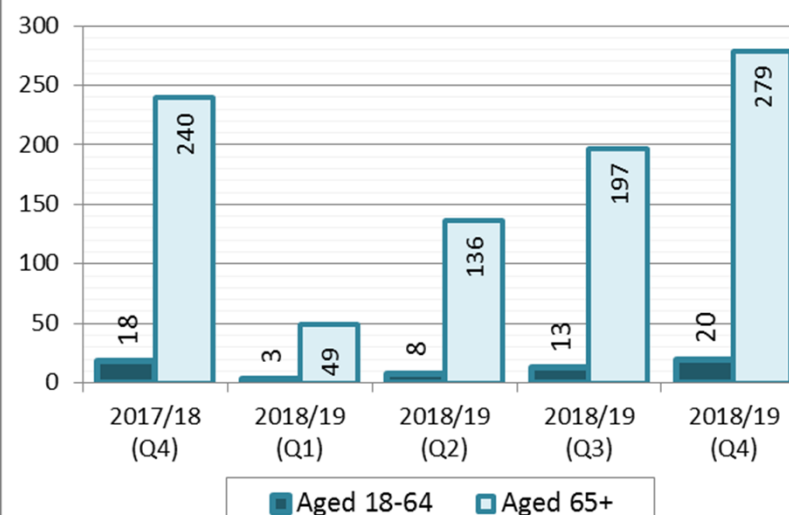
Sub-committee	Indicator and Description	Value	Tolerance	2018/19 Annual Target	2018/19 Q4 Target	2018/19 Q4 Performance	Short Term DOT against Q3 2018/19		Long Term DOT against Q4 2017/18	
Individuals	% of service users receiving direct payments	Bigger is better	5%	35%	35%	GREEN 36.2%	↑	35.9%	↑	34.1%
	Rate of permanent admissions to residential and nursing care homes per 100,000 population (aged 65+)	Smaller is better	5%	660	660	GREEN 601.1	↑	424.4	↓	519

Positive Performance

- Better than target (where lower is better) for the rate of permanent admissions for service users aged 65+ into nursing or residential care.
- Better than target (where higher is better) for Direct Payments and an improvement in outturn.

ADULT SOCIAL CARE

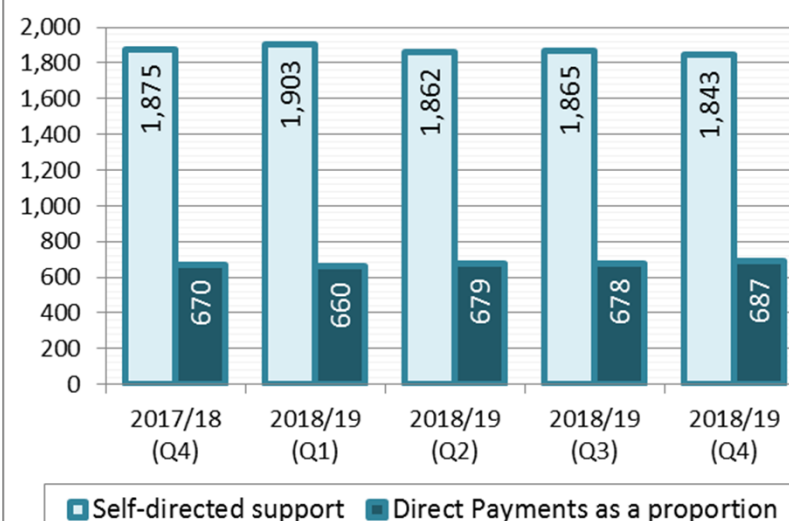
DP 09: Permanent admissions to residential and nursing care homes



By the end of Q4, there had been 20 adults aged 18-64 in council-supported permanent admissions to residential and nursing care, this is an increase of 2 when compared to Q4 in 2017/18. There have been 279 adults aged over 65 in council-supported permanent admissions, whereas for the same period in 2017/18 there had been 240.

ADULT SOCIAL CARE

DP 10: Self Directed Support and Direct Payments as a Proportion



At the end of Q4, there were 1,843 service users receiving self directed support, compared to 1,875 at the same stage last year. There was a slight increase in the take-up of direct payments from March 2018 compared to March 2019 (687 in March 2019 compared to 670 in March 2018).

Any questions?

